

Your Household Emergency Plan

Many emergencies will affect essential services and possibly disrupt your ability to travel or communicate with each other. Get your family or household together and agree on what you will do in these circumstances. To help you in this, complete the following information and keep it in a prominent location.

Where will we meet if we can't get home and can't contact each other?

Nearby:	
Outside immediate area:	

Who will we contact to say we are safe and where we are?

Name:	
Address:	
Contact number:	

Who can we stay with if we are evacuated?

Name:	
Address:	
Contact number:	

Where and how do we turn off the following?	
Water:	
Gas:	
Electricity:	

Will any neighbours need our help?	
Name:	
Address:	
Contact number:	
Name:	
Address:	
Contact number:	

Useful Contact Numbers

Emergency Services	999
Police- non-emergency enquiries	101
Fire and Rescue- non- emergency enquiries	0845 305 8383
Anti-Terrorism Hotline	0800 789 321
Crime Stoppers	0800 555 111
NHS Direct- non-emergency enquiries	111
Gas emergencies	0800 111 999
Electricity emergencies	0800 668 877
Water emergencies	0345 717 1100
Highways England- for the A1 (M), A19 and A66	0300 123 5000
Durham County Council Highways	03000 261 000
Durham County Council Social Care Direct- concerns about someone's welfare	03000 267 979
Durham County Council	03000 260 000
School/ Nursery	
School/ Nursery	
Work	
Work	
Doctor	
Vet	
House insurance	
Car insurance	
Chosen family contact	
Other	
Other	
Other	
Other	
Other	